

BECOMING BELEVANT

Empowering chiropractors to deliver compelling Grand Rounds presentations and establish themselves as subject matter experts within healthcare systems.

ALTERNATE PRESENTATION TITLES

- Inclusion of chiropractors within my local and regional care platforms
- Can't we all just get along?
- I'm awesome! If you don't believe me...ask me!
- My patients love me! Therefore I am already relevant!
- How to become the first choice for referrals from PCPs?
- How come my value is not equitably reimbursed?
- Chiropractors can deliver predictable outcomes that perfectly address 85% of the spine-care population Why are we only seeing 35%?

1 2



ASSUMPTIONS/OBSERVATIONS/THOUGHTS

- Most topics are "spectrums" rather than either/or, black/white, good/bad, this/that
- Personally, as your guest speaker, I want you to know that I have a lot of bias, help me to recognize this and let's discuss as we move forward together
- Back pain is a unique condition as compared to other human ailments
- There are alot of concepts and "moving parts" to culture of care delivery
- I've never had an original thought....well, maybe one...

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ASSUMPTIONS/OBSERVATIONS/THOUGHTS

- Massage Therapist, Friend, Whipping Post, Nutritionist, Consultant, Psychosocial Therapist, Physiatrist, Podiatrist, Physician, Chiropractor
- Currently paid for how many codes? Is it 5?

5

- As Nation turns to better care for spine, you become more relevant
- Relevance comes with a price...increasingly you are "under the microscope" and pay the price through your documentation and adherence to guidelines.

ASSUMPTIONS/OBSERVATIONS/THOUGHTS

- Nation moving from FFS to VBH and VBP (more on this later...)
- Nothing changes until incentives change...follow the money.
- This is a moving target. Fluidity based on current events, rules and regs, scope and payer policies etc. driven by # 1 "corporate "ask"...Better Spine Care
- Emperors new clothes+perception is reality+social conventions
- Where are you at?

1







COURSE OBJECTIVES

- Enhance the chiropractor's communication skills
 Develop effective communication techniques for presenting, complex medical information to primary care providers in a clear, concise, and engaging marrier.
- Position the chiropractor as a subject matter expert in care delivery systems statelish the chropastee as a credible and trasted source of snoeledge within the healthcare system, capable of contributing valuable ineights to improve patient outcomes.
- Explain the significance of Grand Rounds and its impact on all stakeholders Highlight how Grand Rounds presentations can loster improved collaboration, Innovincing sharing, and Integration of chropractic care within the breader healthcare tundscape.
- Assist in identifying relevant topics not typically covered in primary care education
 Explore innovative approaches to addressing musculoskeletal conditions that may be overlooked or underutilized in
- Develop effective strategies for presentation delivery

 Equip chiropractors with the necessary skills and tools to dell compelling and impactful criand flounds presentations that capthate the audience and other possible change.

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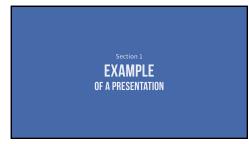
I KEEP SIX HONEST SERVING-MEN

(They taught me all I knew);

Their names are What and Why and When and How and Where and Who......

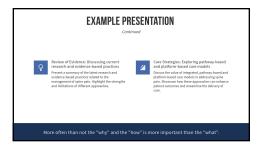


Rudyard Kipling, on the importance of curiosity and learning



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SIMPLER, EASIER, BETTER, SPINE CARE

Presentation A (30-45 min)

SIMPLER, EASIER, BETTER, SPINE CARE

Presentation B (30-45 min)

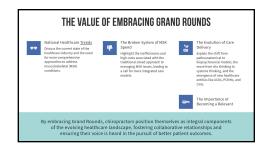
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HAVE YOU EVER BEEN CALLED A "PHOENIX"?

PHOENIX RISING FROM THE ASHES

- Health care spend and outcomes is unsustaiable in U.S. and is burning down as we speak
- The System is re-tooling multiple domainsMSK moving to forefront
- Incentives are being re-aligned to reimburse "Value"
- There is a newly-recognized need for "high-value" firstcontact clinicians...the Phoenix rises

21 22



FROM SILOS TO SYSTEMS

Anatomical
Pathaanatomical to biopsychosocial
Pathaanatomical t



23 24







What is Value-based Healthcare (VBH)?

VBH = Value-based healthcare. VBR = Value-based reimbursement/payment.

Apply evidence-based guidelines, track results, get paid.

Healthcare is moving away from biological/pathoanatomical and towards biopsychosocial

Special note on outcomes; Patient Reported Outcomes (PROs)

Embodiment of VBH is within Pathway-based care...follow the recipe.

The "recipe" will change based on your (and others) data over time

27 28

Systemic Focus AKA Population-based Health
Frieden, NIH, American J Public Health, v104.1 2014

6 elements of successful program;
1. Innovation and evidence-based action
2. Performance management with improvement
3. Partnerships and coalitions
4. Effective timely communication leading to behavior change
5. Political commitment to obtain resources



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9/12/24

Pathway-based care integral to Systemic



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Pathways Address Common Value-statement/proofs Issues

PCP Pathway Example

34 33

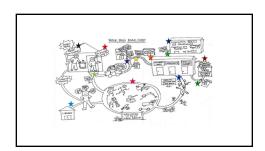
Chiropractic from Problem to Partner the why and how... Pathway-based Care

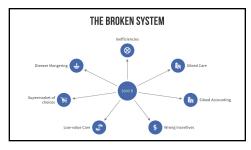
Within the context of VBH and developing systems you are a Valued Member of the Team!

ratinway-based Lare Providers, Urgent Care Providers and Emergency Medicine Providers are Looking to Refer to Chiropractors who:

• Apply Evidence-Based Practice
• Create Easy Access
• Provider limely Care
• Communicate Clearly and Frequently

These are all key elements of Pathway-based care!





THE MSK SPEND REVISITED

Trend of spend vs inflation, cost of living

Trend of spend without associated improved outcomes

Keep in mind the reasons...and how the national system is trending in re "solutions"

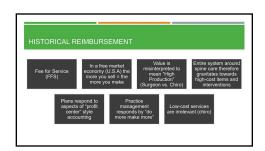
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US HEALTH CARE SYSTEM RANKS DISTANT LAST
AMONG 11 HIGH INCOME NATIONS

J.STEPHENSON, PHD. JAMA HEALTH FORUM. AUG. 25, 2021

Despite spending the highest proportion of its gross domestic product on health care compared with 10 other high-income nations, the United States ranks last overall in providing equitably accessible, affordable, high-quality health care
The authors examined 71 performance measures across 5 domains—access to care, care process, administrative efficiency, equity, and health care outcomes.

The United States has consistently ranked last overall in each of the 7 editions of the report published since 2004



39 40

Provider variation with

Dosing

RESULTS OF
FEE FOR
SERVICE

Output

Output

Case management
Output

RESULTS OF FEE FOR SERVICE

Spine care is the highest cost area of health care. Despite spending over \$136 billion a year in direct costs and estimates of \$84.1 to \$624.8 billion in indirect costs, our patients are still experiencing worsening outcomes

Back pain is a leading cause of disability and is a top reason for missed work leading to the current #1 ask from Employers; "Fix the Back Pain Problem!"

It is well-known that there is marked variation in care for spine-related conditions between regions as well as between and within various disciplines in health care.

41 42

With up to 80% of the population experiencing back pain at some point in their lives entrepreneurial opportunists recognize this as an area to apply more services. Low-value care in this area has a dramatic impact on population health.

Patient harm, opioid crisis

PAST ATTEMPTS TO CORRECT FEE FOR SERVICE WASTE AND BLOAT
(COST CONTAINMENT)

HMOs, PPOs, capitation, denials

Audits and Claw-backs, product & service exclusion

Co-pays and deductibles

Lots of 'yeah-buts'

UM Vendors

Plan 'policies'

Definitions utilized for exclusion

Scope, investigational, dosing

Profit center style accounting methods > Cost Containment

43 44

More Recent and Current Cost Containment Efforts Focus on two questions; "What is good for the patient? And what is good for the patient in the community? PCMH PHO, ACO, HPNs, CINs and consolidation of practices "grouping and organizing" Evolutions generally = single/ multi-Provider 8 IG & POB PHO8 ACO & Organized preferential contracting with payer based on risk and or benchmarking

Cost Containment Efforts "Value"
Current and Future

Focus on what is good for the patient and what is good for the patient within the community
Fattent outcomes, satisfaction and cost to obtain
VBH/VBR definitions, metrics and methods
Community-based healthcare focus
Systemic approaches; interactions of care givers and local socio-economics
Data is the writing and plumbing that provides proofs, communications, iterations and reimbursement for VBH
Data for qualitative and quantitative metrics of VBH embodied within <u>Porters Value Quotient</u>
Notice also that FFS Risk is on the Plan & VBH Risk is on the Provider

45 46

Common Claim Denials/Claw-backs 1 Not Medically Necessary 2 Incomplete documentation to support medical necessity 3 NO documentation to support that this service was rendered 4 No documentation to support this date of service 5 Content of service 6 Investigational/Experimental VBH Lives in #1, 2, 5 and 6....

Chiropractic Associations' Wise Choices: https://www.choosingwisely.org/societice/american-chiropractic-associati
Clinical Compass CCCPP: https://dinaclacompass.org/
American College of Physicians: Amir Qaseem, MD, PhD, MHA et. al. homnwasive Treatments for Acute, Subacute, and Chronic Low Back Pain: A American College of Physicians: Charles and Chronic Low Back Pain: A American College of Physicians. St. Manner College of Physicians. St. Manne



Opportunity Alert!

Chiropractic from Problem to Partner....

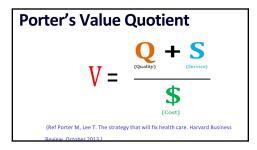
Before VBH chiro = problem in eyes of many (competition, cost, competency, trust)

During Transitions = where we are at now

Delivery for VBH to the community requires Chiro in key first-contact positions = where we are headed (Pathways and Platforms)

Deliver the Yalue Equation as defined by quiedleines derived from evidence and modified through patient reported outcomes (PROS) and

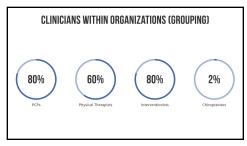
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HYBRID REIMBURSEMENT MODELS TREND

FFS
FFP (Pay for performance)
Pay the provider
Pay the group
Pay provider and group (bonus incentives)
Pay it out/take it back

57 58

"I am absolutely certain that I am possibly confused right now....

If you don't believe me...just ask me..."

Emerging Reimbursement Mechanisms

Pay for; Belonging + Engaging + Value (V = Porter or equivalent)

Bundled Payments: episode-based payment, episodic payment, episode-of-care payment, case rate, evidence-based case rate, global bundled payment, global payment, or packaged pricing usually to a provider group

Episodic; usually per episode per provider

Capitation & Sub-capitation; Provider or group paid pmpm lump

Shared-savings; Care cost below predetermined amount

Benchmarking; "If this then that" contracting (Goals)

Claw-backs; Returned funds from group missing Benchmarks

Service + Outcome data

59 60

Emerging Reimbursement Mechanisms

"I am even more absolutely certain that I am possibly confused right now.... If you don't believe me...just ask me..."

More Random Thoughts

- 80% of your value comes out of your mouth...not your hand
- Chiropractic Physicians = High Satisfaction/Low Trust
 Deinage Care Physicians = Law Satisfaction / Link Trust
- "Healthcare lives in the space between provider visits" (Ro
- Percention is reality
- Perception is reality
- There are always unintended consequence
- Health-care is a lower of Babe
 Only and appearant "Change"
- Only one constant; "Change

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Who Do I Answer to? Who Sets Expectations? Hierarchy of laws/rules/regulations/research Generally: Federal - State > Associations > Practice Org Sector > Practice Contractual Fed/State case law COC guidelines Published research guidelines Published research guidelines Expected professional standards by convention Contractual (Payers/Practice Orgs.) Legal from case law Reality; Simultaneous parallel tracks modified by VBH

Competing Concepts

Value Systems FFS Systems

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Fluid Situation Massage Therapist, Friend, Whipping Post, Nutritionist, Consultant, Psychosocial Therapist, Physiatrist, Podiatrist, Physician, Chiropractor Currently paid for how many codes? Is it 5? As Nation turns to better care for spine, you become more relevant. Relevance comes with a price. Jincreasingly you are "under the microscope" and pay the price through your documentation and adherence to guidelines. This is a moving target. Fluidity based on current events, rules and regs, scope and payer policies etc. driven by #1"corporate "ask"....Better Spine Care Nation moving from FFS to VBH and VBP (more on this later....) ...where are you at?

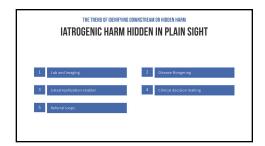
EVOLVING RULES & REGS & ATTESTATION COMPLIANCE AND MONITORING

- CMS, Medicare; Elements of par
- Other Federal Systems; OIG ausits & HIPPA, OSHA, consent
- State & Local; Licensure, CEs, MIOSHA
- Payer Groups; Elements of par, documentation, standardized billing & tech
- Legal Systems; national standards, vicarious liability, consent
 Practice & Orgalevel: Compliance training performance

Practice & Org. level; Compliance training, performance, output vs. outcomes, benchmarking,

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TREND OF CONTROLLING PATIENT SELF-REFERRAL

STEERAGE AND PATIENT SOURCING

(Gelf-referred) initial health care delivery was OOP or charitable organizations (religious mostly) delovered

(Nesponse to adverts! Move towards commercialization in early part of 20th century with DicSS insurance plans

(Marketing rampe, pl 375 kilon signs Health Maintanance Organization Act unleashing "De-profit" organizations

(Disease Mongering! Corporate practice of medicine with cost/outcome failures

(Controlled referral-loops based upon efficiencies] Cost containment efforts as discussed

(Controlled referrals based on best provider) Referrals based on cost/outcomes, access, phenotypeing

TREND OF DATA USAGE

DATA

Historical perspective: 1500s London collected data on mortality stats. 1800s Dr William Far designed disease classification system. Computers in 1960s >>> todays EHRS

Today muttiple data sets both from patients, providers, systems, consumer sites, wearables, employment, fed/sate/local sites etc.

Vast data sets combined, collated and interrogated via machine assistance looking for actionable patterns and pearls combined with continuous improvement.

Future impact likely centers on Al/machine learning, data architecture/governance, patient-centric care, interoperability

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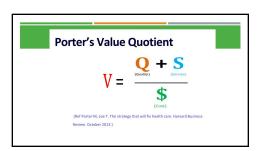
TRENDING DATA USAGE

DATA...FRIEND OR FOE?

Profiling
Competing offerings
are just form.
Conditions.

Data
Data Sources
Transformation
Efficiency and Condition or solution
efficiency and Condition or solution or solution.

Data Sources
Create a foundation
for change.
Competing modifiering modi



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75 76

Same Stakeholders
Change the "System"
Change the "Incentives"
Change the "Measures"
Iterate and Refine on Data



77 78



In the dynamic landscape of the U.S. healthcare system, establishing one's relevance has become paramount. Professionals seeking to excel within any domain or solution-mix must possess a unique combination of attributes: high-value, early engagement, skilled expertise, and cost-effectiveness.

Additionally, they must demonstrate a consistent pattern of delivering predictable and measured care, founded upon in soldence-based pre-citiest. Effective communication serves as a crecurated component of upon in soldence-based pre-relevance within the broader healthcare eccosystem. Just be in newlegating scale by-case scenarios, ensuring seamless integration and ongoing success within the system.

ongoing success within the system.

This multifaceted approach empowers healthcare providers to navigate the evolving industry landscape with confidence, positioning themselves as indispensable assets in the pursuit of superior patient outcomes.

COMMUNICATION YOUR VALUE

ESTABLISHING RELEVANCE

Leverage Grand Bounds
the found from an apprintent interactive and process of the foundation of the founda

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COMPREHENSIVE IMPACT ANALYSIS

Professional Growth and Visibility

Enhanced Collaborative Opportunities
Comparing them as adjust inspection of the professional professional professional content by many adjustment of the professional content of the profes

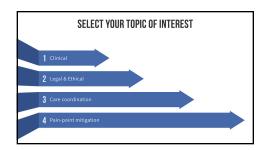
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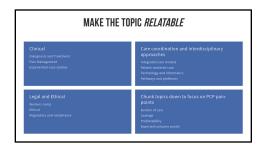




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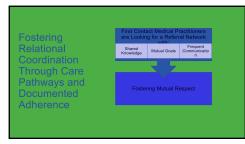






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REVIEW THE RESEARCH

- Define your question
- Conduct a literature search
- Evaluate the sources
- Read and analyze the articles
- · Critically appraise the evidence
- Document your findings

AI TOOLS HELP FACILITATE LITERATURE REVIEW CONSENSUS AI Al insights Relevence Evidence-based Strength metrics Synthesis of findings Auto citations User Friendly

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EXAMPLE OUTLINE

- Intro
 Introduction and overview
- Backgorund and context
- The case continuum or topic ine case continuum or topic journey Clinical journey start to finish or "topic" journey start to finish
- Management and outcomes
 PROS unintended consequences costs co-mail

- Conclusion
- Q&A
- Acknowledgements



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MECHANICS OF GRAND ROUNDS



I KEEP SIX HONEST SERVING-MEN

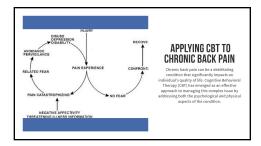
(They taught me all I knew);

Their names are What and Why and When and How and Where and Who.



Rudyard Kipling on the importance of curiosity and learning

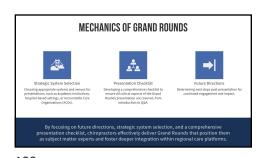




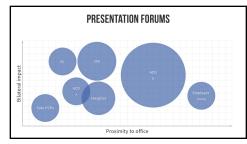
APPLYING CBT TO YOURSELF
BECOME A "VALUED DOCTOR"

I Identify Negative Thoughts
Challenge repolive perceptions about interactions with
medical distinct, such as "They don't respect chargesized;
care."

Boost Communication Skills
Practice positive sed sals and the feeling effective
professionable. Build confidence in signing with medical
professionable. Build confidence in signing with medical
software professionable and confidence in signing with medical
software professionable in significant in medical confirences, and
provide regulative meetings, stateof medical confirences, and
provide regulative meetings.



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PRESENTATION CHECKLIST

✓ Venue selection

✓ Lead contact: GR Coordinator, Dep. Chair, Dir. of Med Ed., Condition-based Dept. lead, Dir. of FP or Int. Med etc

✓ Research and references, PPT with visuals, PPT backup, handouts (slides), list of acknowlegements

✓ Pratice and question prep

101 102

PRESENTATION CHECKLIST

....the week before

- ✓ Date in calendar, call to confirm week before
- Confirm technical and IT capabilities and setup
- Confirm handouts are ready and approved
- ✓ Confirm timeing
- Confirm backup tech and plan

PRESENTATION CHECKLIST

....the day of

- Meet and acknowledge contact if possible
- Technical check PPT and audio
- Engage attendees
- Solicit feedback and discussion

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DETERMINING FUTURE DIRECTIONS

- Gather feedback
- Understand and research venue "culture compass"
- Watch for venue "trends"
- Keep an eye on venue "pain-points" and needs
- Try to understand venue "contracting" and org
- Solicit future presentations on same, similar, updated of different topics
- Volunteer for board positions or comittee positions

